



# Supervision Policy

“Supervision is an integral part of the whole care and education experience. At its most basic level, supervision helps to protect children from hazards or harm that may arise in their daily experiences in play, interactions with others, and daily routines” (Victoria Department of Education and Training, 2020, p.1) Effective supervision allows Educators to actively engage in play and learning opportunities that are meaningful to children and support their wellbeing, development and learning.

## National Quality Standard (NQS)

Quality Area 2: Children’s Health and Safety		
2.2	<b>Safety</b>	Each child is protected
2.2.1	<b>Supervision</b>	At all times, reasonable precautions and adequate supervision ensure children are protected from harm and hazard
2.2.2	<b>Incident and emergency management</b>	Plans to effectively manage incidents and emergencies are developed in consultation with relevant authorities, practiced and implemented.

Education and Care Services National Regulations	
101	Conduct of risk assessment for excursions
115	Premises designed to facilitate supervision
120	Educators who are under 18 to be supervised
121	Application of Division 3
122	Educators must be working directly with children to be included in ratios
123	Educator to child ratios-Centre based services
126	Centre based services-general educator qualifications
132	Requirement for Early Childhood Teacher – Centre based services 25-59 children
166	Children not to be alone with visitors
168	Education and care service must have policies and procedures
176	Time to notify certain circumstances to Regulatory Authorities
264	General qualifications for educators – Centre based
Children (Education and Care Services) National Law NSW	
165	Offence to inadequately supervise children

## Related Policies

Administration of Medication Policy  
 Arrival and Departure Policy  
 Bottle Safety & Preparation Policy  
 Code of Conduct Policy  
 Emergency Evacuation Policy

Incident, Illness, Accident and Trauma Policy  
 Nappy Change & Toileting Policy  
 Physical Environment Policy  
 Sleeping and Rest Requirement Policy  
 Water Safety Policy



## PURPOSE

Educators have a duty of care to ensure children are supervised at all times, as they maintain a safe and secure environment adhering to Education and Care Services National Law and National Regulations. Supervision, together with thoughtful design and arrangement of children’s environments, assists in the prevention and severity of injury to children.

Educators will actively supervise children, identifying risks and minimising injury. Effective supervision of children provides with Educators with the opportunity to support and build on children’s play experiences.

## SCOPE

This policy applies to children, families, staff, management and visitors of the Service.

## IMPLEMENTATION

Management will ensure:

- That the premises and facilities are designed and maintained to facilitate supervision of children at all times while maintaining the rights and dignity of all children.
- Regulatory Authorities are notified of any serious incident or complaints alleging the safety, health or wellbeing of children has been compromised within 24hours of the incident or the time that the person becomes aware of the incident or complaint. This includes if an ambulance was called in response (not as a precaution) to the incident, situation or event.
- Ensure that parents are notified as soon as practicable but within 24 hours if their child is involved in a serious incident/situation at the Service. Details of the incident/situation are to be recorded on the *Incident, Injury, Trauma and Illness Record*.
- Educators under eighteen years of age may work at a Centre-based Service only if they are adequately supervised by an educator over the age of 18 at all times and are not left alone.
- Minimum Educator qualification requirements are recognised and adhered to according to legislative requirements.
- The Service maintains the required educator-to-child ratio working directly with children at all times, based on the ages and number of children being educated and cared for at the Service.

Age Group	Educator to Child Ratio
For children from Birth to 24 months of age	1:4
For children aged 24 months and less than 36 months of age	1:5
For children aged 36 months of age or over	1:10

The above table contains educator to child ratio requirements for Centre based services in [NSW](#)



Management and/or the Nominated Supervisor will:

- Ensure that all Educators are aware of where children are at all times and monitor their environment closely.
- Ensure Educators are able to respond to any situation immediately, particular when a child is distressed or in a hazardous situation.
- Develop and maintain rosters that ensure continuity of care and adequate supervision at all times when children are being cared for and educated in the Service and on excursions.
- Ensure flexibility of supervision to provide for Educators to supervise individual children or small groups of children.
- Ensure Educators are aware if they need to move away, another Educator is to replace them. (eg. Collecting additional resources or attending to an individual child's needs).
- Conduct risk assessments and plan ongoing supervision taking into consideration the layout of the premises and grounds, any higher risk activities, the presence of any animals, the location of activities and the location of bathroom and nappy change facilities.
- Develop, maintain and regularly review a supervision plan and strategies for both the indoor and outdoor areas, which will support Educators to position themselves effectively to allow them to observe the maximum area possible (Playground zoning).
- Ensure Educators employ 'active supervision' strategies at all times
- Ensure Educators avoid activities or actions that will distract them from supervision, such as speaking to other Educators for long periods of time, taking personal phone calls, checking mobile phone or administrative tasks.
- Ensure Educators are positioned to allow them to observe the maximum area possible.
- Ensure Educators move around the environment to ensure best view of the area and to avoid standing with their back to the children or talking with other Educators.
- Adopt accepted best practice - ensuring no staff member is left alone with a child to support child protection protocols.
- Ensure that a Risk Assessment & Management Plan is carried out before an authorisation is requested for an excursion. The risk assessment will consider and identify the number of adults required to ensure continuous adequate supervision throughout the excursion.



#### Educators will:

- Have a sound understanding of their duty of care and responsibilities in ensuring children are within a safe environment.
- Communicate and collaborate with others to ensure the effective supervision of children within the Service.
- Alert other colleagues if they need to leave an area for a particular reason to ensure continuous supervision of children (eg. To obtain resources, visit the bathroom).
- Adhere to a supervision plan and strategies for both the indoor and outdoor environment, assisting colleagues to position themselves in order to effectively supervise children's play. The supervision plan will include the location of activities, bathroom, and nappy change facilities.
- Implement vigilant supervision strategies for hygiene requirements including:
  - Regular handwashing
  - Toileting
  - Cough and sneeze routines – using disposable tissues and handwashing
- Inform new and relief educators about supervision arrangements, outlining their supervision responsibilities.
- Regularly evaluate the efficiency of the supervision plan and make changes as required.
- Ensure any educators under the age of 18 years old are never left alone with children.
- Ensure that at least one other educator is within sight when working with children and when supporting children with toileting/hygiene routines.
- Arrange the education and care environment to maximise the ability of educators to supervise all areas accessible to children. Emphasis will be on gates, the fence line and doors during arrival and departure times.
- Communicate with each other about their location within the environment and any relevant information about supervising individual children to ensure their needs are met.
- Maintain correct ratios adhering to the National Education Regulations throughout the education and care environment.
- Providing flexible rostering of supervision depending on the age of children and needs of individual children.
- Actively engage with children to support their learning whilst actively supervising and observing children.
- Ensure that all children are in sight or hearing of educators at all times.
- Ensure that no child is left alone while eating or at nappy change and toileting times.
- Adequately supervise children during rest time in accordance with the *Sleep and Rest Policy* and relevant legislative requirements.
- Ensure that hazardous equipment and chemicals are inaccessible to children.
- Scan the environment during interacting with individuals or small groups.
- Implement correct supervision strategies and not perform other duties while responsible for the supervision of children.
- Listen closely to children whilst supervising areas that may not be in a direct line of sight noticing changes in volume or tone of voice.
- Plan for a mixture of activities to allow for appropriate supervision of groups of children.
- Continuously scan and look around the area to observe all the children in the vicinity.



Consideration will be given to the design and arrangement of children's environments to support active supervision by:

- Using supervision skills to recognise areas of risk therefore reducing the potential for injury or incident to children and adults.
- Providing direct, constant and proximal monitoring to children undertaking activities that involve some risk and recognising when the ratio of educators to children needs to be increased (eg: carpentry, water activities, climbing)
- Guiding Educators to make decisions about when children's play needs to be interrupted and redirected.
- Supporting Educators with specific strategies for supervision such as positioning, peripheral vision and monitoring children's arrival and departure from the service.
- Providing consistent supervision strategies when the Service requires relief Educators.

#### Source

- Australian Children's Education & Care Quality Authority. (2014).
- Australian Children's Education & Care Quality Authority. Children's Health and Safety. *An analysis of Quality Area 2 of the National Quality Standard*. Occasional Paper 2. (2016).
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- Guide to the Education and Care Services National Law and the Education and Care Services National Regulations. (2017).
- Guide to the National Quality Standard. (2020).
- Revised National Quality Standard. (2018).
- Tansey, S (2005). Supervision in Children's Services. [Putting Children First, the Newsletter of the National Childcare Accreditation Council] Issue 15, p. 8-11.
- Victoria Department of Education and Training. (2012). Supervision [Practice Note 12]: <https://www.education.voc.gov.au/Documents/childhood/providers/regulation/pracnotesuperv.pdf>



**Review**

Policy Reviewed	Modifications	Next Review Date
April 2017  Aug 2017	Minor changes made to Educators and Nominated Supervisor roles and responsibilities to ensure a compliant and safe environment for children.  Updated to meet the National Law and/or National Regulations in respect of a serious incidents and notification purposes.	April 2018
October 2017	Updated the references to comply with the revised National Quality Standard	April 2018
April 2018	Minor terminology and grammatical adjustments made to further support understanding and implementation  Included the list of related policies	April 2019
April 2019	Introduction changed Irrelevant information deleted Sources/references corrected, updated, and alphabetised	April 2020
April 2020	Rearranged some points for better flow Educator to child ratios added Additional information added to all sections Supervision for handwashing added	April 2021

Signature of Director: \_\_\_\_\_

Busy Kids Child Care